# Health Insurance Program Monthly Report



Prepared for:

## Kentucky Group Health Insurance Board Members

November 2019

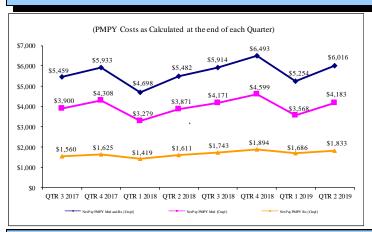
#### DASHBOARD REPORT: BASED ON INCURRED CLAIMS THROUGH JUNE 2019

Includes Projections for Incurred, but Not Yet Reported (IBNR)

#### **Enrollment**

| Fact              | Jul 2017 - Jun<br>2018 | Jul 2018 - Jun<br>2019 | % Change |
|-------------------|------------------------|------------------------|----------|
| Employees Avg Med | 145,086                | 143,838                | -0.86%   |
| Members Avg Med   | 264,401                | 262,583                | -0.69%   |
| Family Size Avg   | 1.8                    | 1.8                    | 0.17%    |
| Member Age Avg    | 36.8                   | 36.8                   | 0.14%    |

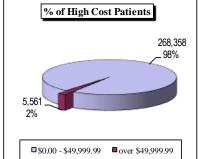
#### **Net Incurred Claims Cost per Member**

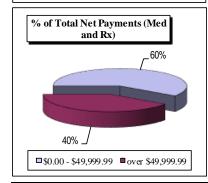


#### **Allowed Claims Costs PMPY with Norms**

|                                  | Jul 2017 -<br>Jun 2018 | Jul 2018 -<br>Jun 2019 | %<br>Change | Recent US<br>Norm | Comp to<br>Norm |
|----------------------------------|------------------------|------------------------|-------------|-------------------|-----------------|
| Allow Amt PMPY Med {Cmpl}        | \$4,679.41             | \$4,990.93             | 7%          | \$5,003.36        | -0.25%          |
| Allow Amt PMPY IP Acute {Cmpl}   | \$1,338.91             | \$1,381.78             | 3%          | N/A               | N/A             |
| Allow Amt PMPY OP Med {Cmpl}     | \$3,328.49             | \$3,595.80             | 8%          | \$3,542.70        | 1.48%           |
| Allow Amt PMPY OP Fac Med {Cmpl} | \$1,840.06             | \$1,998.12             | 9%          | N/A               | N/A             |
| Allow Amt PMPY Office Med {Cmpl} | \$970.34               | \$1,040.36             | 7%          | N/A               | N/A             |
| Allow Amt PMPY OP Lab {Cmpl}     | \$220.24               | \$232.41               | 6%          | N/A               | N/A             |
| Allow Amt PMPY OP Rad {Cmpl}     | \$459.38               | \$490.63               | 7%          | N/A               | N/A             |
| Out of Pocket PMPY Med {Cmpl}    | \$802.80               | \$830.23               | 3%          | \$761.71          | 8.25%           |
| Allow Amt PMPY Rx {Cmpl}         | \$1,760.75             | \$2,016.32             | 15%         | \$1,440.91        | 28.54%          |
| Out of Pocket PMPY Rx {Cmpl}     | \$202.98               | \$221.22               | 9%          | \$0.00            | N/A             |

## High Cost Claimants Jul 18—Jun 19





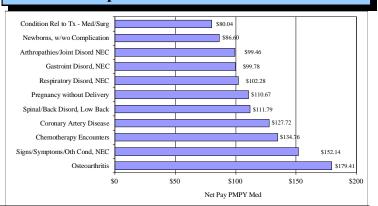
#### **Cost Drivers Support**

| Fact                              | Jul 2017 -<br>Jun 2018 | Jul 2018 -<br>Jun 2019 | %<br>Change |
|-----------------------------------|------------------------|------------------------|-------------|
| Allow Amt Per<br>Day Adm Acute    | \$4,796.09             | \$4,964.39             | 3.51%       |
| Days Per 1000<br>Adm Acute        | 276.80                 | 274.21                 | -0.94%      |
| Allow Amt Per<br>Visit OP Fac Med | \$1,479.84             | \$1,509.48             | 2.00%       |
| Visits Per 1000<br>OP Fac Med     | 1,243.42               | 1,311.81               | 5.50%       |
| Allow Amt Per<br>Visit Office Med | \$122.05               | \$124.57               | 2.06%       |
| Visits Per 1000<br>Office Med     | 7,949.36               | 8,286.43               | 4.24%       |
| Allow Amt Per<br>Day Supply Rx    | \$3.04                 | \$3.38                 | 11.03%      |
| Days Supply<br>PMPY Rx            | 578.90                 | 596.73                 | 3.08%       |

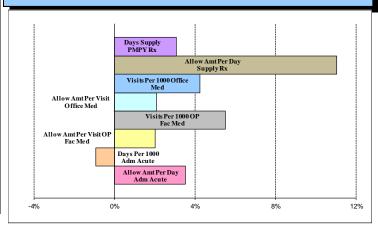
#### **Prescription Drug Programs**

|            | Fact                          | Jul 2017 -<br>Jun 2018 | Jul 2018 -<br>Jun 2019 | % Change |
|------------|-------------------------------|------------------------|------------------------|----------|
| Mail Order | Discount Off AWP % Rx         | 55.28%                 | 54.39%                 | -1.61%   |
|            | Scripts Generic Efficiency Rx | 97.09%                 | 97.72%                 | 0.66%    |
| Retail     | Discount Off AWP % Rx         | 51.09%                 | 47.20%                 | -7.60%   |
|            | Scripts Generic Efficiency Rx | 97.27%                 | 96.90%                 | -0.38%   |
| Total      | Discount Off AWP % Rx         | 52.49%                 | 49.86%                 | -5.01%   |
|            | Scripts Generic Efficiency Rx | 97.24%                 | 97.05%                 | -0.20%   |
|            | Scripts Maint Rx % Mail Order | 18.53%                 | 23.49%                 | 26.81%   |

#### **Top 10 Clinical Conditions**



#### **Cost Drivers—Utilization and Price Trends**



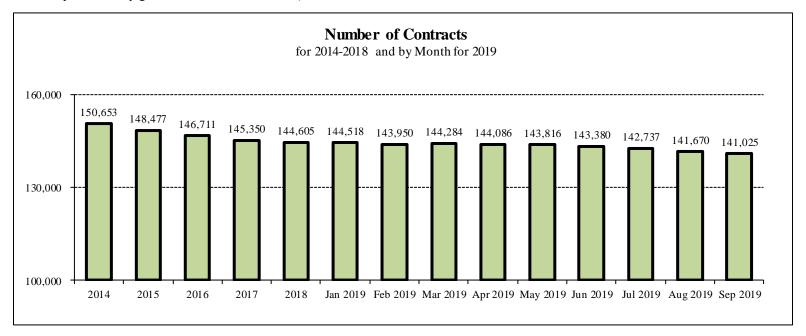
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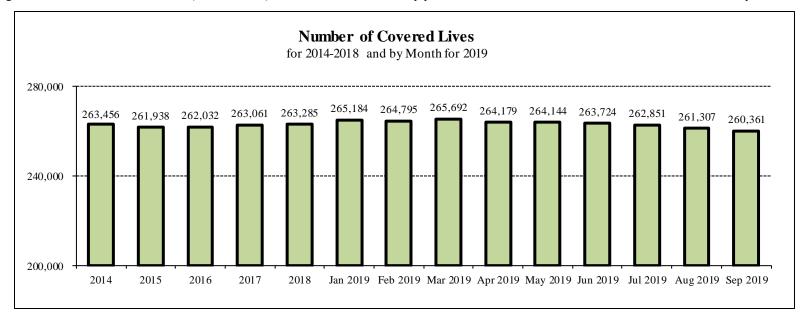
Paid data as of: September 2019 Incurred data as of: June 2019

#### **Enrollment**

The following chart shows planholder enrollment (contracts) for 2014-2018 and monthly year-to-date for 2019. Enrollment will fluctuate on a monthly basis. (Approximately 7,200 Cross-Reference spouses in any given month are not included.)

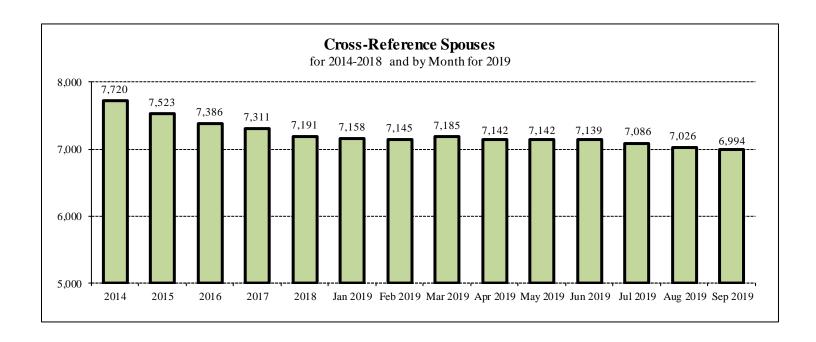


The following chart shows member enrollment (covered lives) for 2014-2018 and monthly year-to-date for 2019. Enrollment will fluctuate on a monthly basis.



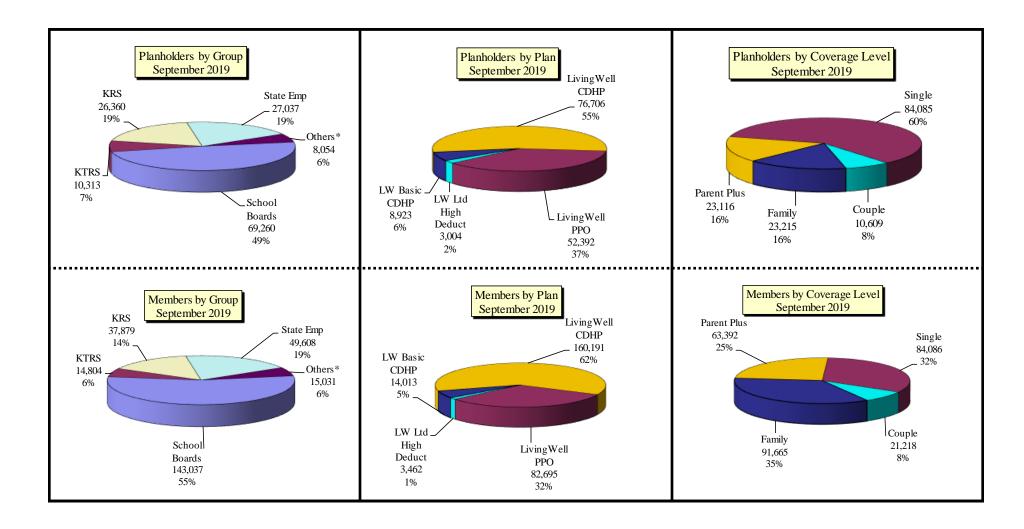
#### Enrollment (continued)

The following graph shows the number of Cross-Reference Spouses for 2014-2018 and monthly year-to-date for 2019. The number of Cross-Reference Spouses will fluctuate on a monthly basis.



#### Enrollment (continued)

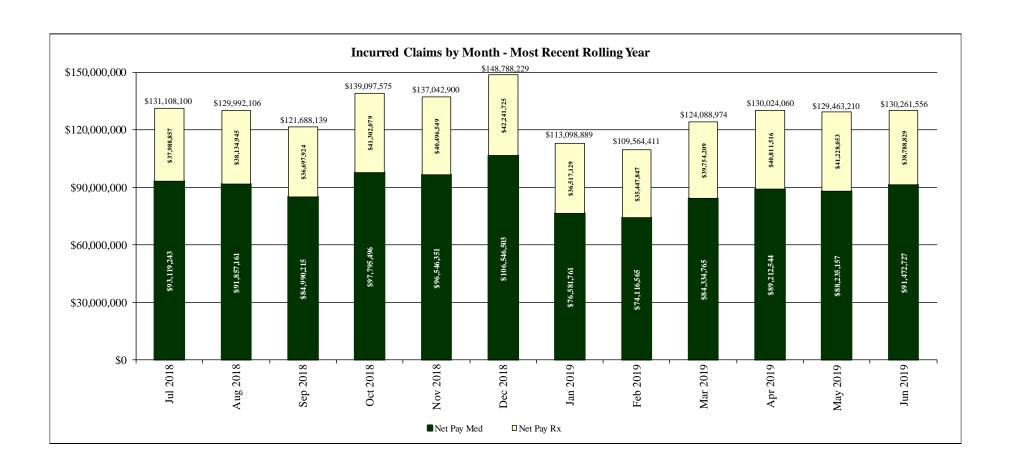
The following charts show Planholder and Member enrollment by Group, Health Plan, and Coverage Level.



<sup>\*</sup> Others include Cobra, Health Departments, KCTCS, Quasi/Local Governments, or Missing (unable to determine group).

#### **Claims Costs**

Claims costs include Incurred Medical and Pharmacy (Rx) Claims Cost for the most recent rolling year.



#### Claims Costs (continued)

The following table represents Incurred Medical Claims by Group for 2014-2018 and monthly year-to-date for 2019.

|             | INCURRED MEDICAL CLAIMS BY GROUP |               |               |                 |              |                 |  |  |  |  |
|-------------|----------------------------------|---------------|---------------|-----------------|--------------|-----------------|--|--|--|--|
| Time Period | School Boards                    | KTRS          | KRS           | State Employees | Others*      | Totals          |  |  |  |  |
| 2014        | \$465,112,511                    | \$121,029,097 | \$216,483,334 | \$202,992,249   | \$80,366,825 | \$1,085,984,016 |  |  |  |  |
| 2015        | \$406,274,265                    | \$100,740,841 | \$189,171,718 | \$159,515,036   | \$62,699,633 | \$918,401,495   |  |  |  |  |
| 2016        | \$435,740,756                    | \$101,146,437 | \$194,916,035 | \$172,375,342   | \$59,493,914 | \$963,672,484   |  |  |  |  |
| 2017        | \$454,526,715                    | \$95,566,061  | \$197,562,694 | \$177,094,961   | \$60,903,558 | \$985,653,989   |  |  |  |  |
| 2018        | \$482,823,370                    | \$99,889,942  | \$212,564,983 | \$186,004,612   | \$65,003,054 | \$1,046,285,961 |  |  |  |  |
| Jan 2019    | \$35,661,039                     | \$7,222,825   | \$16,389,714  | \$13,191,893    | \$4,116,289  | \$76,581,761    |  |  |  |  |
| Feb 2019    | \$35,329,256                     | \$6,369,871   | \$15,031,200  | \$12,959,733    | \$4,426,504  | \$74,116,565    |  |  |  |  |
| Mar 2019    | \$37,708,831                     | \$7,451,002   | \$17,700,238  | \$15,626,877    | \$5,847,819  | \$84,334,765    |  |  |  |  |
| Apr 2019    | \$42,150,101                     | \$7,683,322   | \$17,314,207  | \$16,910,303    | \$5,154,610  | \$89,212,544    |  |  |  |  |
| May 2019    | \$40,722,212                     | \$8,103,224   | \$16,895,502  | \$16,675,153    | \$5,839,067  | \$88,235,157    |  |  |  |  |
| Jun 2019    | \$46,801,903                     | \$7,538,399   | \$16,281,346  | \$15,174,309    | \$5,676,770  | \$91,472,727    |  |  |  |  |

<sup>\*</sup> Others include COBRA, Health Departments, KCTCS, Quasi/Local Governments, or Missing (unable to determine group).

#### Claims Costs (continued)

The following table represents Incurred Pharmacy Claims by Group for 2014-2018 and monthly year-to-date for 2019.

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|             | INCURRED RX CLAIMS BY GROUP |              |              |                 |              |               |  |  |  |  |
|-------------|-----------------------------|--------------|--------------|-----------------|--------------|---------------|--|--|--|--|
| Time Period | School Boards               | KTRS         | KRS          | State Employees | Others*      | Totals        |  |  |  |  |
| 2014        | \$131,098,426               | \$43,053,078 | \$73,830,755 | \$55,751,835    | \$20,884,223 | \$324,618,317 |  |  |  |  |
| 2015        | \$128,985,096               | \$42,244,335 | \$74,179,491 | \$56,345,078    | \$21,644,747 | \$323,398,746 |  |  |  |  |
| 2016        | \$150,206,049               | \$44,006,471 | \$82,345,637 | \$62,097,368    | \$23,887,655 | \$362,543,182 |  |  |  |  |
| 2017        | \$169,433,870               | \$46,569,451 | \$89,292,496 | \$68,686,517    | \$25,679,949 | \$399,662,283 |  |  |  |  |
| 2018        | \$188,837,555               | \$48,500,693 | \$98,904,346 | \$74,042,003    | \$28,072,786 | \$438,357,382 |  |  |  |  |
| Jan 2019    | \$15,418,581                | \$3,885,046  | \$8,823,390  | \$6,097,249     | \$2,292,863  | \$36,517,129  |  |  |  |  |
| Feb 2019    | \$14,661,236                | \$3,709,625  | \$8,316,455  | \$6,328,365     | \$2,432,167  | \$35,447,847  |  |  |  |  |
| Mar 2019    | \$17,110,866                | \$4,152,143  | \$8,907,195  | \$6,934,852     | \$2,649,153  | \$39,754,209  |  |  |  |  |
| Apr 2019    | \$17,403,708                | \$4,129,806  | \$9,402,805  | \$7,230,535     | \$2,644,662  | \$40,811,516  |  |  |  |  |
| May 2019    | \$18,347,049                | \$4,107,468  | \$9,049,448  | \$7,126,040     | \$2,598,048  | \$41,228,053  |  |  |  |  |
| Jun 2019    | \$17,306,247                | \$3,855,789  | \$8,647,489  | \$6,439,432     | \$2,539,873  | \$38,788,829  |  |  |  |  |

<sup>\*</sup> Others include COBRA, Health Departments, KCTCS, Quasi/Local Governments, or Missing (unable to determine group).

<u>Claims Costs</u> (continued)
The following table represents Incurred Medical Claims by Health Plan for 2014-2018 and monthly year-to-date for 2019.

|             | INCURRED MEDICAL CLAIMS BY PLAN  |              |               |               |             |             |             |                 |  |  |
|-------------|--|--------------|---------------|---------------|-------------|-------------|-------------|-----------------|--|--|
| Time Period | Standard PPO Standard CDHP LivingWell LivingWell LivingWell Basic CDHP High Deductible |              | Missing*      | Total         |             |             |             |                 |  |  |
| 2014        | \$57,385,008   | \$46,095,825 | \$598,724,084 | \$375,470,631 | \$0         | \$0         | \$8,215,648 | \$1,085,986,030 |  |  |
| 2015        | \$44,667,793   | \$42,933,513 | \$448,976,661 | \$376,288,350 | \$0         | \$0         | \$8,215,648 | \$921,081,965   |  |  |
| 2016        | \$53,523,467   | \$48,589,204 | \$446,510,072 | \$408,115,361 | \$0         | \$0         | \$6,842,661 | \$963,580,765   |  |  |
| 2017        | \$66,704,833   | \$30,659,776 | \$411,535,561 | \$471,545,285 | \$11,960    | \$0         | \$5,196,574 | \$985,653,989   |  |  |
| 2018        | \$85,630,303   | \$27,094,303 | \$407,109,936 | \$521,945,355 | \$219,096   | \$1,823     | \$4,285,144 | \$1,046,285,961 |  |  |
| Jan 2019    | \$8,126  | \$1,393      | \$33,784,558  | \$39,371,404  | \$1,584,582 | \$1,602,521 | \$229,177   | \$76,581,761    |  |  |
| Feb 2019    | \$0  | \$0          | \$28,906,889  | \$42,517,918  | \$1,430,575 | \$803,687   | \$457,496   | \$74,116,565    |  |  |
| Mar 2019    | \$0  | \$0          | \$33,559,139  | \$46,990,480  | \$2,200,718 | \$1,228,213 | \$356,215   | \$84,334,765    |  |  |
| Apr 2019    | \$0  | \$0          | \$34,565,001  | \$50,751,338  | \$1,907,616 | \$1,480,399 | \$508,190   | \$89,212,544    |  |  |
| May 2019    | \$0  | \$0          | \$33,614,584  | \$51,126,284  | \$2,369,482 | \$858,833   | \$265,973   | \$88,235,157    |  |  |
| Jun 2019    | \$0  | \$0          | \$34,856,480  | \$52,906,736  | \$2,543,932 | \$961,865   | \$203,714   | \$91,472,727    |  |  |

<sup>\*</sup> Missing means the claims could not be tagged to a specific Health Plan.

<u>Claims Costs</u> (continued)

The following table represents Incurred Pharmacy Claims by Health Plan for 2014-2018 and monthly year-to-date for 2019.

|             | INCURRED RX CLAIMS BY PLAN |   |               |               |           |           |           |               |  |  |  |
|-------------|----------------------------|---|---------------|---------------|-----------|-----------|-----------|---------------|--|--|--|
| Time Period | Standard PPO               | rd PPO Standard LivingWell LivingWell LivingWell LivingWell LW Limited Basic CDHP High Deductible |               | Missing**     | Total     |           |           |               |  |  |  |
| 2014        | \$17,730,754               | \$5,829,739   | \$217,764,345 | \$82,940,511  | \$0       | \$0       | \$352,968 | \$324,618,317 |  |  |  |
| 2015        | \$16,014,926               | \$6,904,578   | \$201,586,203 | \$98,816,804  | \$0       | \$0       | \$76,235  | \$323,398,746 |  |  |  |
| 2016        | \$19,014,651               | \$7,491,440   | \$216,158,709 | \$119,656,922 | \$0       | \$0       | \$210,122 | \$362,531,844 |  |  |  |
| 2017        | \$22,798,886               | \$4,759,248   | \$217,234,138 | \$154,788,340 | \$0       | \$5       | \$81,667  | \$399,662,283 |  |  |  |
| 2018        | \$32,794,171               | \$5,127,140   | \$220,287,469 | \$180,092,650 | \$0       | \$0       | \$55,953  | \$438,357,382 |  |  |  |
| Jan 2019    | \$36,700                   | \$333   | \$20,799,086  | \$15,048,946  | \$364,982 | \$246,857 | \$20,224  | \$36,517,129  |  |  |  |
| Feb 2019    | \$0                        | \$0   | \$20,038,755  | \$14,776,588  | \$400,828 | \$229,173 | \$2,502   | \$35,447,847  |  |  |  |
| Mar 2019    | \$0                        | \$0   | \$21,253,699  | \$17,767,182  | \$499,842 | \$228,804 | \$4,682   | \$39,754,209  |  |  |  |
| Apr 2019    | \$0                        | \$0   | \$21,342,543  | \$18,609,272  | \$529,503 | \$239,684 | \$90,513  | \$40,811,516  |  |  |  |
| May 2019    | \$0                        | \$0   | \$21,245,462  | \$19,171,662  | \$505,684 | \$273,130 | \$32,115  | \$41,228,053  |  |  |  |
| Jun 2019    | \$0                        | \$0   | \$19,795,457  | \$18,340,930  | \$407,061 | \$214,902 | \$30,479  | \$38,788,829  |  |  |  |

<sup>\*\*</sup>Missing means the claims could not be tagged to a specific Health Plan.

#### Claims Costs (continued)

The following represents Incurred Medical Claims by Coverage Level for 2014-2018 and monthly year-to-date for 2019.

|             | INC           | CURRED MEDICA | AL CLAIMS BY ( | COVERAGE LEV  | EL          |                 |
|-------------|---------------|---------------|----------------|---------------|-------------|-----------------|
| Time Period | Couple        | Family        | Parent Plus    | Single        | Unknown*    | Total           |
| 2014        | \$131,271,014 | \$239,094,807 | \$182,552,523  | \$524,850,024 | \$8,215,648 | \$1,085,984,016 |
| 2015        | \$113,343,648 | \$214,227,846 | \$156,724,117  | \$428,570,705 | \$5,535,178 | \$918,401,495   |
| 2016        | \$115,908,780 | \$234,298,626 | \$158,406,884  | \$450,029,689 | \$5,028,505 | \$963,672,484   |
| 2017        | \$125,021,121 | \$253,130,127 | \$159,806,682  | \$442,499,485 | \$5,196,574 | \$985,653,989   |
| 2018        | \$134,644,225 | \$269,529,028 | \$170,357,152  | \$467,470,411 | \$4,285,144 | \$1,046,285,961 |
| Jan 2019    | \$9,894,818   | \$18,581,395  | \$13,510,628   | \$34,365,744  | \$229,177   | \$76,581,761    |
| Feb 2019    | \$9,226,488   | \$20,605,688  | \$11,930,479   | \$31,896,414  | \$457,496   | \$74,116,565    |
| Mar 2019    | \$10,659,497  | \$21,632,927  | \$13,778,505   | \$37,907,621  | \$356,215   | \$84,334,765    |
| Apr 2019    | \$12,003,680  | \$23,402,937  | \$13,681,147   | \$39,616,590  | \$508,190   | \$89,212,544    |
| May 2019    | \$11,580,219  | \$22,726,756  | \$15,033,027   | \$38,629,181  | \$265,973   | \$88,235,157    |
| Jun 2019    | \$11,208,652  | \$23,633,795  | \$16,090,830   | \$40,335,735  | \$203,714   | \$91,472,727    |

<sup>\*</sup>Unable to tag claims to a specific coverage level

#### Claims Costs (continued)

The following represents Incurred Pharmacy Claims by Coverage Level for 2014-2018 and monthly year-to-date for 2019.

|             |              | INCURRED RX   | CLAIMS BY CO       | VERAGE LEVEL  |           |               |
|-------------|--------------|---------------|--------------------|---------------|-----------|---------------|
| Time Period | Couple       | Family        | Parent Plus Single |               | Unknown*  | Total         |
| 2014        | \$45,477,497 | \$67,741,378  | \$45,635,023       | \$165,451,246 | \$313,173 | \$324,618,317 |
| 2015        | \$42,957,491 | \$68,806,053  | \$45,211,695       | \$166,347,272 | \$76,235  | \$323,398,746 |
| 2016        | \$48,058,582 | \$80,398,062  | \$49,757,539       | \$184,153,799 | \$175,199 | \$362,543,182 |
| 2017        | \$52,795,518 | \$92,101,297  | \$55,349,282       | \$199,334,520 | \$81,667  | \$399,662,283 |
| 2018        | \$55,659,495 | \$104,418,092 | \$60,724,111       | \$217,499,731 | \$55,953  | \$438,357,382 |
| Jan 2019    | \$4,593,917  | \$8,508,057   | \$5,178,783        | \$18,216,147  | \$20,224  | \$36,517,129  |
| Feb 2019    | \$4,629,595  | \$7,966,126   | \$4,879,378        | \$17,970,246  | \$2,502   | \$35,447,847  |
| Mar 2019    | \$5,334,672  | \$9,668,397   | \$5,545,306        | \$19,201,151  | \$4,682   | \$39,754,209  |
| Apr 2019    | \$5,270,331  | \$9,434,226   | \$5,933,675        | \$20,082,771  | \$90,513  | \$40,811,516  |
| May 2019    | \$5,403,623  | \$10,031,078  | \$5,745,579        | \$20,015,658  | \$32,115  | \$41,228,053  |
| Jun 2019    | \$5,309,634  | \$9,270,212   | \$5,555,042        | \$18,623,461  | \$30,479  | \$38,788,829  |

<sup>\*</sup>Unable to tag claims to a specific coverage level

#### **Medical Claims Utilization**

The following is based on Incurred Medical Claims\* from Jan-Jun 2019.

| Plan                       | Admits<br>Per 1000<br>Acute | Admits Per<br>1000 Acute<br>Rent SGovt | from Rent | Days LOS<br>per Admit<br>Acute | Days LOS<br>per Admit<br>Acute Rcnt<br>SGovt | trom Ront | Days<br>Per 1000<br>Admits<br>Acute | Days Per<br>1000 Admits<br>Acute Rcnt<br>SGovt | % Diff<br>from Rent<br>SGovt |
|----------------------------|-----------------------------|--|-----------|--------------------------------|--|-----------|-------------------------------------|--|------------------------------|
| LivingWell CDHP            | 57.72                       | 56.22                                  | 2.66%     | 4.31                           | 4.32   | -0.30%    | 248.73                              | 249.32   | -0.24%                       |
| LivingWell PPO             | 66.05                       | 59.30                                  | 11.39%    | 4.48                           | 4.70   | -4.48%    | 296.20                              | 274.80   | 7.79%                        |
| LW Limited High Deductible | 79.36                       | 61.90                                  | 28.22%    | 6.31                           | 6.43   | -1.94%    | 500.70                              | 282.62   | 77.16%                       |
| LivingWell Basic CDHP      | 30.55                       | 54.97                                  | -44.44%   | 4.43                           | 4.52   | -1.86%    | 135.43                              | 238.23   | -43.15%                      |
| Average                    | 59.21                       | 57.21                                  | 3.49%     | 4.41                           | 4.50   | -1.94%    | 261.35                              | 257.31   | 1.57%                        |

| Plan                       | Visits Per 1000 Office Rent US |          | % Diff<br>from Rent<br>US | Visits Per<br>1000 ER | Visits Per<br>1000 ER<br>Rent US | % Diff<br>from Rent<br>US |
|----------------------------|--------------------------------|----------|---------------------------|-----------------------|----------------------------------|---------------------------|
| LivingWell CDHP            | 7,913.89                       | 6,692.88 | 15.43%                    | 184.69                | 226.62                           | -22.70%                   |
| LivingWell PPO             | 9,491.99                       | 7,474.15 | 21.26%                    | 210.26                | 229.11                           | -8.97%                    |
| LW Limited High Deductible | 4,773.06                       | 7,195.86 | -50.76%                   | 300.73                | 231.60                           | 22.99%                    |
| LivingWell Basic CDHP      | 4,738.13                       | 6,489.78 | -36.97%                   | 152.87                | 227.79                           | -49.01%                   |
| Average                    | 8,198.94                       | 6,937.87 | 15.38%                    | 192.80                | 227.55                           | -18.02%                   |

| Plan                       | Svcs Per<br>1000 OP<br>Lab | Svcs Per<br>1000 OP<br>Lab Rent US | % Diff<br>from Rent<br>US | Svcs Per<br>1000 OP<br>Rad | Svcs Per<br>1000 OP<br>Rad Rent<br>US | %Diff<br>from Rent<br>US |
|----------------------------|----------------------------|------------------------------------|---------------------------|----------------------------|---------------------------------------|--------------------------|
| LivingWell CDHP            | 8,740.44                   | 7,888.63                           | 10.80%                    | 2,183.98                   | 1,876.91                              | 16.36%                   |
| LivingWell PPO             | 11,405.32                  | 9,130.86                           | 24.91%                    | 2,893.84                   | 2,332.12                              | 24.09%                   |
| LW Limited High Deductible | 7,746.95                   | 9,335.94                           | -17.02%                   | 1,970.94                   | 2,190.38                              | -10.02%                  |
| LivingWell Basic CDHP      | 5,876.00                   | 7,930.33                           | -25.90%                   | 1,480.58                   | 1,836.72                              | -19.39%                  |
| Average                    | 9,419.69                   | 8,307.30                           | 13.39%                    | 2,368.79                   | 2,024.18                              | 17.02%                   |

#### **Notes:**

Rent SGovt—Recent State Government

Rent US—Recent US

LOS—Length of Stay

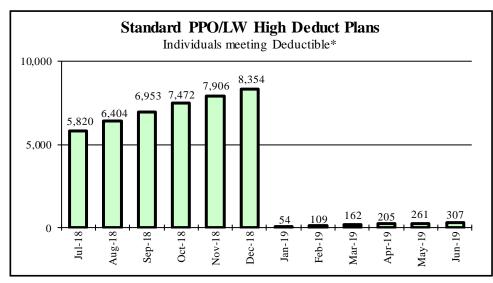
OP—Outpatient

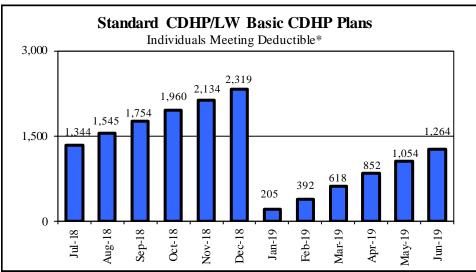
OP Rad—Outpatient Radiology

<sup>\*</sup>Services are tracked by each service, not by each visit. Therefore, if two laboratory services are performed at one visit, it will count as two services.

#### **Analysis of Individuals and Families Meeting Their Deductibles**

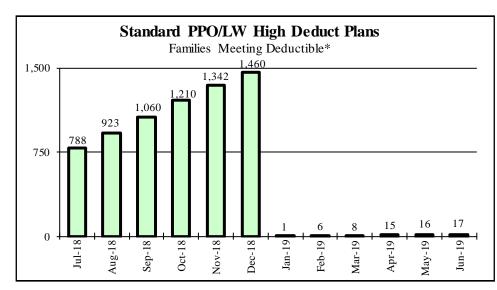
The following details the number of individuals and families by Health Plan that met their deductible for the latest rolling year. This report is based on Incurred Medical and Pharmacy Claims.

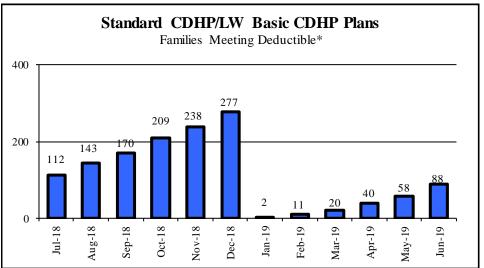




<sup>\* 2018</sup> Standard PPO Individual Deductible is \$750; LW High Deduct Individual Deductible is \$4,000

\* 2018 Standard CDHP Individual Deductible is \$1,750; 2019 LW Basic Individual Deductible is \$1,750



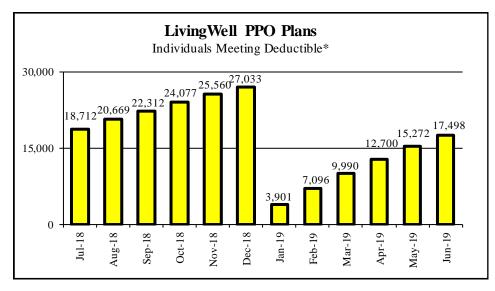


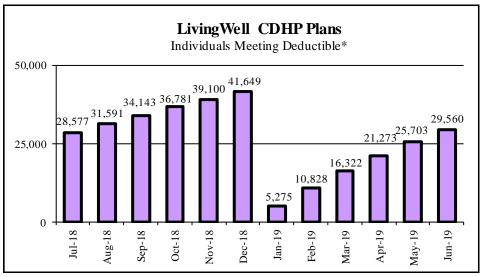
\* 2018 Standard CDHP Family Deductible is \$3,500; 2019 LW Basic Family Deductible is \$3,500

<sup>\* 2018</sup> Standard PPO Family Deductible is \$1,500; LW High Deduct Family Deductible is \$8,000

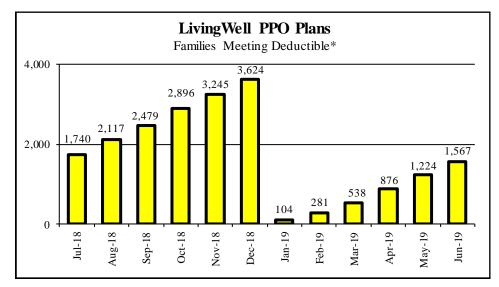
#### Analysis of Individuals and Families Meeting Their Deductibles (continued)

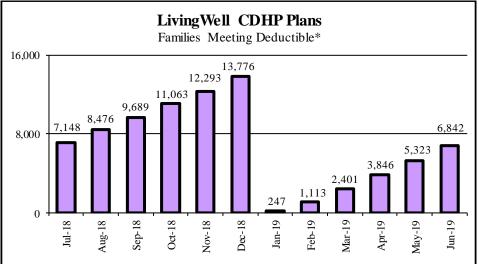
The following details the number of individuals and families by Health Plan that met their deductible for the latest rolling year. This report is based on Incurred Medical and Pharmacy Claims.











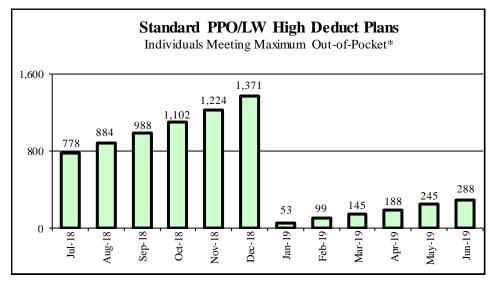
\* 2018 and 2019 Family Deductible is \$2,500

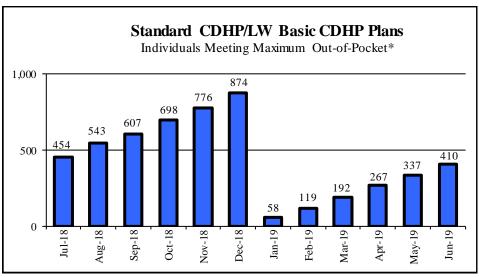
<sup>\*2018</sup> and 2019 Individual Deductible is \$750

<sup>\* 2018</sup> and 2019 Family Deductible is \$1,500

#### Analysis of Individuals and Families Meeting Their Maximum Out-of-Pocket Expenses

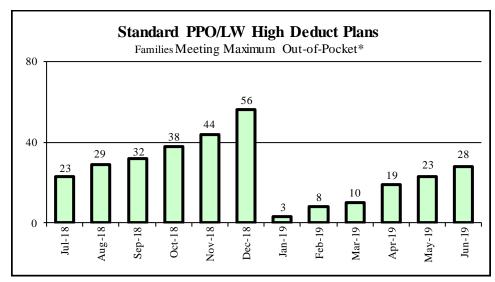
The following details the number of individuals and families by Health Plan that met their maximum out-of-pocket expense for the latest rolling year. This report is based on Incurred Medical and Pharmacy claims.

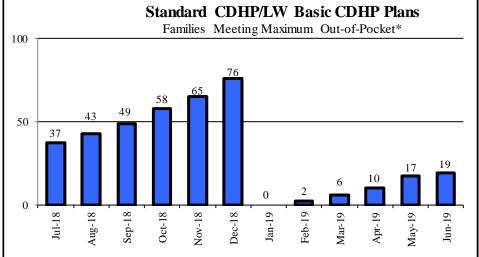




<sup>\* 2018</sup> Standard PPO Individual MOOP is \$3,750; 2019 LW High Deduct Individual MOOP is \$5,000

\* 2018 Standard CDHP Individual MOOP is \$3,750; 2019 LW Basic CDHP Individual MOOP is \$3,750



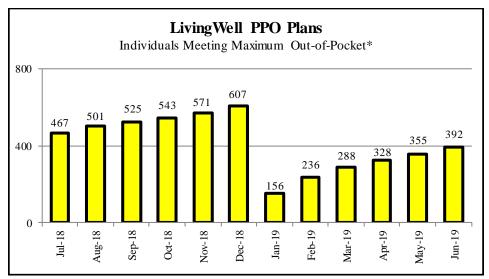


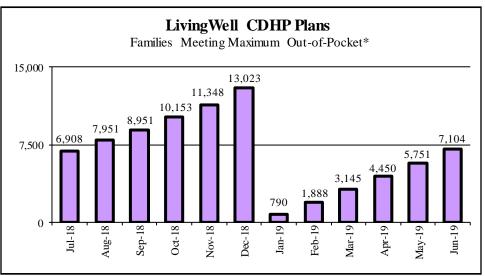
<sup>\* 2018</sup> Standard PPO Family MOOP is \$7,500; 2019 LW High Deduct Family MOOP is \$10,000

<sup>\* 2018</sup> Standard CDHP Family MOOP is \$7,500; 2019 LW Basic CDHP Family MOOP is \$7,500

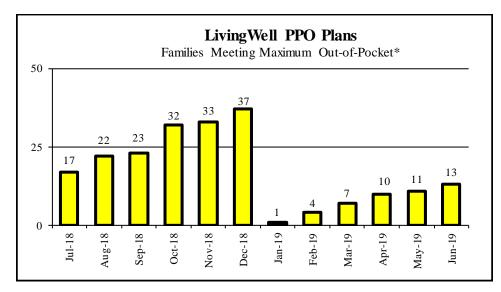
#### Analysis of Individuals and Families Meeting Their Maximum Out of Pocket Expenses (continued)

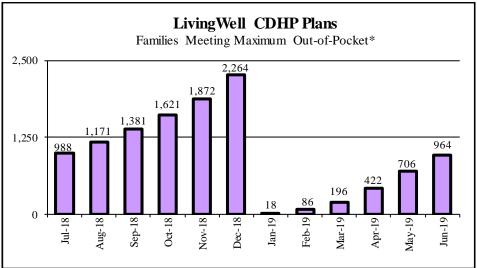
The following details the number of individuals and families by Health Plan that met their maximum out of pocket expense for the latest rolling year. This report is based on Incurred Medical and Pharmacy claims.





\* 2017 and 2018 Individual Maximum Out of Pocket is \$2,750





\* 2017 and 2018 Family Maximum Out of Pocket is \$5,500

<sup>\* 2018</sup> and 2019 Individual Maximum Out of Pocket is \$2,750

<sup>\* 2018</sup> and 2019 Family Maximum Out of Pocket is \$5,500

# <u>Historical Analysis of Individuals and Families Meeting Their Deductibles and Maximum Out-of-Pocket Expenses</u>

The following details the number of individuals and families by Health Plan that met their deductibles and/or maximum out-of-pocket (MOOP) expense for the years 2014-2018 This report is based on Incurred Medical and Pharmacy claims.

|              | Individuals and Families in Standard PPO (2014—2018) and LW High Deduct (2019-Present) |            |                       |         |                 |            |                       |          |                 |  |  |  |  |
|--------------|--|------------|-----------------------|---------|-----------------|------------|-----------------------|----------|-----------------|--|--|--|--|
|              |  |            | Indi                  | viduals |                 |            | Fam                   | ilies    |                 |  |  |  |  |
| Plan<br>year | Plan Name  | Deductible | Meeting<br>Deductible | MOOP    | Meeting<br>MOOP | Deductible | Meeting<br>Deductible | MOOP     | Meeting<br>MOOP |  |  |  |  |
| 2014         | Standard PPO   | \$750      | 34.91%                | \$3,500 | 6.82%           | \$1,500    | 10.68%                | \$7,000  | 0.82%           |  |  |  |  |
| 2015         | Standard PPO   | \$750      | 33.28%                | \$3,500 | 5.31%           | \$1,500    | 9.53%                 | \$7,000  | 0.30%           |  |  |  |  |
| 2016         | Standard PPO   | \$750      | 34.21%                | \$3,500 | 5.85%           | \$1,500    | 10.07%                | \$7,000  | 0.39%           |  |  |  |  |
| 2017         | Standard PPO   | \$750      | 35.00%                | \$3,750 | 6.95%           | \$1,500    | 7.06%                 | \$7,500  | 0.30%           |  |  |  |  |
| 2018         | Standard PPO   | \$750      | 36.21%                | \$3,750 | 10.46%          | \$1,500    | 7.63%                 | \$7,500  | 0.29%           |  |  |  |  |
| 2019         | LW High Deduct   | \$4,000    | 8.01%                 | \$5,000 | 7.52%           | \$8,000    | 0.41%                 | \$10,000 | 0.67%           |  |  |  |  |

|              | Individuals and Families in Standard CDHP (2014—2018) and LW Basic CDHP (2019-Present) |            |                         |         |                 |            |                         |         |                 |  |  |  |  |
|--------------|--|------------|-------------------------|---------|-----------------|------------|-------------------------|---------|-----------------|--|--|--|--|
|              |  |            | Indiv                   | iduals  |                 |            | Fami                    | lies    |                 |  |  |  |  |
| Plan<br>year | Plan Name  | Deductible | Meeting De-<br>ductible | MOOP    | Meeting<br>MOOP | Deductible | Meeting De-<br>ductible | MOOP    | Meeting<br>MOOP |  |  |  |  |
| 2014         | Standard CDHP  | \$1,750    | 20.45%                  | \$3,500 | 7.38%           | \$3,500    | 2.41%                   | \$7,000 | 0.47%           |  |  |  |  |
| 2015         | Standard CDHP  | \$1,750    | 18.67%                  | \$3,500 | 6.90%           | \$3,500    | 1.88%                   | \$7,000 | 0.34%           |  |  |  |  |
| 2016         | Standard CDHP  | \$1,750    | 19.69%                  | \$3,500 | 7.96%           | \$3,500    | 2.17%                   | \$7,000 | 0.47%           |  |  |  |  |
| 2017         | Standard CDHP  | \$1,750    | 16.92%                  | \$3,750 | 6.35%           | \$3,500    | 2.38%                   | \$7,500 | 0.42%           |  |  |  |  |
| 2018         | Standard CDHP  | \$1,750    | 17.70%                  | \$3,750 | 6.67%           | \$3,500    | 2.74%                   | \$7,500 | 0.75%           |  |  |  |  |
| 2019         | LW Basic CDHP  | \$1,750    | 8.82%                   | \$3,750 | 2.86%           | \$3,500    | 0.92%                   | \$7,500 | 0.20%           |  |  |  |  |

#### Historical Analysis of Individuals and Families Meeting Their Deductibles and Maximum Out-of-Pocket

Expenses (continued)
The following details the number of individuals and families by Health Plan that met their deductibles and/or maximum out-of-pocket (MOOP) expense for the years 2014-2018 This report is based on Incurred Medical and Pharmacy claims.

|              | Individuals and Families in LivingWell PPO (2014—Present ) |            |                         |                         |       |                 |       |         |       |  |  |  |  |
|--------------|--|------------|-------------------------|-------------------------|-------|-----------------|-------|---------|-------|--|--|--|--|
|              |  |            | Indivi                  | duals                   |       |                 | Fam   | ilies   |       |  |  |  |  |
| Plan<br>year | Plan Name  | Deductible | Meeting De-<br>ductible | Meeting De-<br>ductible | MOOP  | Meeting<br>MOOP |       |         |       |  |  |  |  |
| 2014         | LivingWell PPO   | \$500      | 11.85%                  | \$2,500                 | 3.74% | \$1,000         | 4.70% | \$3,000 | 0.49% |  |  |  |  |
| 2015         | LivingWell PPO   | \$500      | 34.97%                  | \$2,500                 | 0.69% | \$1,000         | 7.88% | \$5,000 | 0.16% |  |  |  |  |
| 2016         | LivingWell PPO   | \$500      | 35.87%                  | \$2,500                 | 0.65% | \$1,000         | 7.87% | \$5,000 | 0.13% |  |  |  |  |
| 2017         | LivingWell PPO   | \$750      | 32.00%                  | \$2,750                 | 0.65% | \$1,500         | 6.38% | \$5,500 | 0.08% |  |  |  |  |
| 2018         | LivingWell PPO   | \$750      | 32.75%                  | \$2,750                 | 0.74% | \$1,500         | 6.38% | \$5,500 | 0.07% |  |  |  |  |
| 2019         | LivingWell PPO   | \$750      | 20.77%                  | \$2,750                 | 0.47% | \$1,500         | 2.82% | \$5,500 | 0.02% |  |  |  |  |

|              | Individuals and Families in LivingWell CDHP (2014— Present) |            |                         |         |                 |            |                         |         |                 |  |  |  |  |
|--------------|---|------------|-------------------------|---------|-----------------|------------|-------------------------|---------|-----------------|--|--|--|--|
|              |   |            | Indivi                  | duals   |                 |            | Fam                     | nilies  |                 |  |  |  |  |
| Plan<br>year | Plan Name   | Deductible | Meeting De-<br>ductible | MOOP    | Meeting<br>MOOP | Deductible | Meeting De-<br>ductible | MOOP    | Meeting<br>MOOP |  |  |  |  |
| 2014         | LivingWell CDHP   | \$1,250    | 29.04%                  | \$2,500 | 8.89%           | \$2,500    | 17.39%                  | \$5,000 | 2.24%           |  |  |  |  |
| 2015         | LivingWell CDHP   | \$1,250    | 29.30%                  | \$2,500 | 8.61%           | \$2,500    | 17.55%                  | \$5,000 | 1.89%           |  |  |  |  |
| 2016         | LivingWell CDHP   | \$1,250    | 28.69%                  | \$2,500 | 9.17%           | \$2,500    | 17.90%                  | \$5,000 | 2.35%           |  |  |  |  |
| 2017         | LivingWell CDHP   | \$1,250    | 28.23%                  | \$2,750 | 8.51%           | \$2,500    | 17.56%                  | \$5,500 | 2.59%           |  |  |  |  |
| 2018         | LivingWell CDHP   | \$1,250    | 28.81%                  | \$2,750 | 9.01%           | \$2,500    | 18.49%                  | \$5,500 | 3.04%           |  |  |  |  |
| 2019         | LivingWell CDHP   | \$1,250    | 18.22%                  | \$2,750 | 4.38%           | \$2,500    | 8.51%                   | \$5,500 | 1.20%           |  |  |  |  |

#### **Premium**

The following details the amount of premium\* paid by the employee and employer for 2014-2018 and monthly through 2019.

| Time Period | Employee Premium Amount | Employer Premium Amount | Total Premium Amount |
|-------------|-------------------------|-------------------------|----------------------|
| 2014        | \$265,431,508           | \$1,348,631,926         | \$1,614,063,434      |
| 2015        | \$256,371,746           | \$1,362,686,924         | \$1,619,058,670      |
| 2016        | \$254,661,768           | \$1,380,830,820         | \$1,635,492,588      |
| 2017        | \$255,169,294           | \$1,374,862,647         | \$1,630,031,942      |
| 2018        | \$262,595,375           | \$1,384,164,265         | \$1,646,759,641      |
| Jan 2019    | \$22,302,955            | \$115,315,238           | \$137,618,193        |
| Feb 2019    | \$22,297,275            | \$114,978,902           | \$137,276,177        |
| Mar 2019    | \$22,341,167            | \$115,289,706           | \$137,630,874        |
| Apr 2019    | \$22,205,643            | \$114,957,396           | \$137,163,039        |
| May 2019    | \$22,196,390            | \$114,796,979           | \$136,993,368        |
| Jun 2019    | \$22,131,648            | \$114,492,344           | \$136,623,991        |
| Jul 2019    | \$22,052,470            | \$114,000,914           | \$136,053,384        |
| Aug 2019    | \$21,941,298            | \$113,175,269           | \$135,116,566        |
| Sep 2019    | \$21,899,707            | \$112,707,374           | \$134,607,081        |

<sup>\*</sup>Premium is based on enrollment using published premium rates—it is NOT based on actual payments received.

#### Prescription Drug Utilization (continued)

The following details the type of prescription filled, the percent that were generic, and the generic efficiency percentage for the most recent rolling year. Based on Paid Pharmacy Claims.

| Time Period:<br>Paid Month | Generic | Brand Name,<br>Generic Available | Brand Name | Other* | Total   | Scripts Rx %<br>Generic | Scripts Generic<br>Efficiency Rx** |
|----------------------------|---------|----------------------------------|------------|--------|---------|-------------------------|------------------------------------|
| Oct 2018                   | 325,987 | 25,312                           | 43,674     | 11,249 | 406,222 | 80.25%                  | 92.79%                             |
| Nov 2018                   | 308,769 | 23,656                           | 43,723     | 11,624 | 387,772 | 79.63%                  | 92.88%                             |
| Dec 2018                   | 333,735 | 7,192                            | 41,261     | 11,679 | 393,867 | 84.73%                  | 97.89%                             |
| Jan 2019                   | 333,840 | 6,737                            | 36,494     | 12,427 | 389,498 | 85.71%                  | 98.02%                             |
| Feb 2019                   | 301,852 | 4,718                            | 31,166     | 10,456 | 348,192 | 86.69%                  | 98.46%                             |
| Mar 2019                   | 322,861 | 4,730                            | 34,584     | 11,355 | 373,530 | 86.44%                  | 98.56%                             |
| Apr 2019                   | 307,560 | 4,858                            | 34,307     | 11,454 | 358,179 | 85.87%                  | 98.45%                             |
| May 2019                   | 314,948 | 4,818                            | 35,225     | 11,767 | 366,758 | 85.87%                  | 98.49%                             |
| Jun 2019                   | 286,786 | 4,430                            | 32,512     | 10,836 | 334,564 | 85.72%                  | 98.48%                             |
| Jul 2019                   | 306,323 | 4,812                            | 33,930     | 11,603 | 356,668 | 85.88%                  | 98.45%                             |
| Aug 2019                   | 299,207 | 4,659                            | 32,894     | 11,746 | 348,506 | 85.85%                  | 98.47%                             |
| Sep 2019                   | 296,485 | 4,343                            | 41,195     | 11,086 | 353,109 | 83.96%                  | 98.56%                             |

<sup>\*</sup>Other category includes: Over-the-Counter (usually items such as diabetic supplies, syringes, and test strips, etc.) and claims that were unable to be tagged to a specific group.

<sup>\*\*</sup>Generic Efficiency Rate means the number of prescriptions that are filled with a generic product as a percentage of the total number of prescriptions where a generic is available.

#### Prescription Drug Utilization (continued)

The following details the number of members and patients utilizing prescription benefits and the associated costs for the most recent rolling year. Based on Incurred Pharmacy Claims.

| Time Period | Members | Patients | Scripts | Scripts Per<br>Member | Scripts Per<br>Patient | Allow Amt*<br>Per Script | Net Pay Per<br>Script | Member<br>Cost Per<br>Script** | Patient<br>Cost Per<br>Script*** |
|-------------|---------|----------|---------|-----------------------|------------------------|--------------------------|-----------------------|--------------------------------|----------------------------------|
| Jul 2018    | 264,248 | 157,810  | 361,842 | 1.37                  | 2.89                   | \$117.04                 | \$104.99              | \$16.13                        | \$27.00                          |
| Aug 2018    | 255,030 | 158,108  | 370,723 | 1.45                  | 2.91                   | \$114.24                 | \$102.87              | \$16.15                        | \$26.05                          |
| Sep 2018    | 257,736 | 153,430  | 356,996 | 1.39                  | 2.83                   | \$113.24                 | \$102.80              | \$13.98                        | \$23.49                          |
| Oct 2018    | 261,899 | 170,618  | 405,739 | 1.55                  | 2.98                   | \$111.91                 | \$101.79              | \$14.93                        | \$22.92                          |
| Nov 2018    | 262,247 | 163,136  | 387,225 | 1.48                  | 2.90                   | \$114.68                 | \$104.58              | \$14.33                        | \$23.04                          |
| Dec 2018    | 262,116 | 158,714  | 394,165 | 1.50                  | 2.97                   | \$117.24                 | \$107.17              | \$14.50                        | \$23.94                          |
| Jan 2019    | 265,184 | 164,072  | 386,916 | 1.46                  | 2.88                   | \$115.53                 | \$94.38               | \$30.39                        | \$49.12                          |
| Feb 2019    | 264,795 | 158,581  | 349,345 | 1.32                  | 2.71                   | \$120.29                 | \$101.47              | \$24.38                        | \$40.72                          |
| Mar 2019    | 265,692 | 159,641  | 374,318 | 1.41                  | 2.85                   | \$123.04                 | \$106.20              | \$23.17                        | \$38.56                          |
| Apr 2019    | 264,179 | 155,605  | 357,626 | 1.35                  | 2.83                   | \$129.28                 | \$114.12              | \$19.99                        | \$33.94                          |
| May 2019    | 264,144 | 155,445  | 364,675 | 1.38                  | 2.86                   | \$126.22                 | \$113.05              | \$17.54                        | \$29.80                          |
| Jun 2019    | 263,724 | 150,706  | 334,679 | 1.27                  | 2.76                   | \$128.31                 | \$115.90              | \$15.22                        | \$26.64                          |

<sup>\*&</sup>quot;Allow Amt" is the amount of submitted charges eligible for payment for all claims. It is the amount eligible after applying pricing guidelines, but before deducting third party, co-payment, coinsurance, or deductible amounts.

<sup>\*\*&</sup>quot;Member Cost per Script" is the average net amount paid per prescription filled per member (Net Pay Rx/Members)

<sup>\*\*\*&</sup>quot;Patient Cost per Script" is the average net amount paid per prescription filled per Patients (Net Pay Rx/Patients)

#### <u>Prescription Drug Utilization</u> (continued)

The following Top 25 Drug Analysis is based on Incurred Pharmacy Claims from Jan-Jun 2019.

| Prev<br>Rank | Curr<br>Rank | Product Name*           | Brand/Generic                    | Therapeutic Class<br>General | Net Pay Rx      | Net Pay Rx<br>as % of<br>All Drugs | Scripts Rx | Net Pay Per Day<br>Supply Rx | Patients<br>Rx |
|--------------|--------------|-------------------------|----------------------------------|------------------------------|-----------------|------------------------------------|------------|------------------------------|----------------|
| 1            | 1            | HUMIRA                  | Single source brand              | Immunosuppressants           | \$17,083,593.76 | \$0.07                             | 2,300      | \$187.59                     | 671            |
| 2            | 2            | STELARA                 | Single source brand              | Immunosuppressants           | \$5,993,565.19  | \$0.03                             | 357        | \$247.85                     | 180            |
| 3            | 3            | ENBREL                  | Single source brand              | Immunosuppressants           | \$5,743,251.19  | \$0.02                             | 817        | \$172.15                     | 266            |
| 4            | 4            | FARXIGA                 | Single source brand              | Hormones & Synthetic Subst   | \$4,868,669.05  | \$0.02                             | 7,360      | \$14.47                      | 2,251          |
| 5            | 5            | TRULICITY               | Single source brand              | Hormones & Synthetic Subst   | \$4,810,213.46  | \$0.02                             | 5,659      | \$24.12                      | 1,499          |
| 6            | 6            | JANUVIA                 | Single source brand              | Hormones & Synthetic Subst   | \$4,705,319.86  | \$0.02                             | 7,911      | \$13.25                      | 2,525          |
| 7            | 7            | TRESIBA                 | Single source brand              | Hormones & Synthetic Subst   | \$3,925,164.27  | \$0.02                             | 4,420      | \$20.74                      | 1,495          |
| 8            | 8            | SAXENDA                 | Single source brand              | Hormones & Synthetic Subst   | \$3,730,330.35  | \$0.02                             | 3,261      | \$35.41                      | 1,217          |
| 9            | 9            | VICTOZA                 | Single source brand              | Hormones & Synthetic Subst   | \$3,622,272.59  | \$0.02                             | 3,661      | \$25.40                      | 1,108          |
| 10           | 10           | NOVOLOG                 | Single source brand              | Hormones & Synthetic Subst   | \$3,573,324.68  | \$0.02                             | 3,341      | \$25.60                      | 1,118          |
| 11           | 11           | NOVOLOG FLEXPEN         | Single source brand              | Hormones & Synthetic Subst   | \$3,416,582.93  | \$0.01                             | 3,634      | \$22.52                      | 1,483          |
| 13           | 12           | GILENYA                 | Single source brand              | Misc Therapeutic Agents      | \$2,964,576.28  | \$0.01                             | 203        | \$258.69                     | 70             |
| 12           | 13           | TECFIDERA               | Single source brand              | Misc Therapeutic Agents      | \$2,930,824.50  | \$0.01                             | 252        | \$242.28                     | 80             |
| 14           | 14           | DUEXIS                  | Single source brand              | Central Nervous System       | \$2,921,088.77  | \$0.01                             | 1,409      | \$67.66                      | 438            |
| 16           | 15           | COSENTYX                | Single source brand              | Immunosuppressants           | \$2,736,246.80  | \$0.01                             | 413        | \$192.13                     | 115            |
| 15           | 16           | ROSUVASTATIN<br>CALCIUM | Multisource generic              | Cardiovascular Agents        | \$2,666,460.41  | \$0.01                             | 18,063     | \$2.79                       | 6,749          |
| 17           | 17           | HUMATROPE               | Multisource brand,<br>no generic | Hormones & Synthetic Subst   | \$2,246,341.71  | \$0.01                             | 245        | \$189.39                     | 90             |
| 18           | 18           | XOLAIR                  | Single source brand              | Immunosuppressants           | \$2,117,607.48  | \$0.01                             | 596        | \$103.57                     | 170            |
| 19           | 19           | JARDIANCE               | Single source brand              | Hormones & Synthetic Subst   | \$2,097,753.56  | \$0.01                             | 3,374      | \$14.62                      | 1,105          |
| 20           | 20           | OTEZLA                  | Single source brand              | Misc Therapeutic Agents      | \$1,887,443.94  | \$0.01                             | 521        | \$99.08                      | 172            |
| 21           | 21           | ELIQUIS                 | Single source brand              | Blood Form/Coagul Agents     | \$1,816,047.08  | \$0.01                             | 3,712      | \$12.88                      | 1,126          |
| 23           | 22           | XARELTO                 | Single source brand              | Blood Form/Coagul Agents     | \$1,751,229.01  | \$0.01                             | 3,507      | \$12.88                      | 1,058          |
| 22           | 23           | LEVEMIR FLEXTOUCH       | Single source brand              | Hormones & Synthetic Subst   | \$1,733,263.10  | \$0.01                             | 2,402      | \$17.08                      | 813            |
| 24           | 24           | LYRICA                  | Single source brand              | Central Nervous System       | \$1,714,918.18  | \$0.01                             | 3,500      | \$15.26                      | 981            |
| 25           | 25           | COPAXONE                | Multisource brand, generic       | Misc Therapeutic Agents      | \$1,642,837.86  | \$0.01                             | 159        | \$194.46                     | 60             |

<sup>\*&</sup>quot;Product Name" includes all strengths/formulations of a drug.

### $\underline{Prescription\ Drug\ Utilization}\ (\textit{continued})$

In summary, the top 25 drugs represent 3.72% of total scripts and 40.04% of total Pharmacy expenditures.

| Summary                       | Net Pay Rx    | Scripts Rx | Days Supply Rx |
|-------------------------------|---------------|------------|----------------|
| Top Drugs                     | \$92,698,926  | 81,077     | 3,498,727      |
| All Product Names             | \$231,507,761 | 2,179,170  | 79,099,344     |
| Top Drugs as Pct of All Drugs | 40.04%        | 3.72%      | 4.42%          |

#### **Utilization**

The top 25 clinical conditions based on Incurred Medical Claims for Jan-Jun 2019.

| Prev<br>Rank | Curr<br>Rank | Clinical Condition             | Net Pay Med  | Net Pay IP<br>Acute | Net Pay OP<br>Med | Admits<br>Per 1000<br>Acute | Days LOS<br>Admit<br>Acute | Visits Per<br>1000 Office<br>Med | Visits Per<br>1000 ER | Patients<br>Med | Net Pay Per<br>Pat Med |
|--------------|--------------|--------------------------------|--------------|---------------------|-------------------|-----------------------------|----------------------------|----------------------------------|-----------------------|-----------------|------------------------|
| 1            | 1            | Prevent/Admin Hlth Encounters  | \$38,771,785 | \$155,473           | \$38,553,784      | 0.00                        | 0.00                       | 1061.89                          | 0.36                  | 110,995         | \$349.31               |
| 2            | 2            | Osteoarthritis                 | \$22,155,019 | \$12,111,630        | \$10,024,481      | 3.00                        | 1.61                       | 130.63                           | 0.26                  | 10,640          | \$2,082.24             |
| 3            | 3            | Chemotherapy Encounters        | \$18,925,723 | \$2,185,809         | \$16,739,914      | 0.39                        | 6.92                       | 1.15                             | 0.01                  | 513             | \$36,892.25            |
| 4            | 4            | Signs/Symptoms/Oth Cond, NEC   | \$18,178,593 | \$3,454,294         | \$14,546,092      | 0.95                        | 6.83                       | 454.38                           | 10.35                 | 55,965          | \$324.82               |
| 5            | 5            | Coronary Artery Disease        | \$15,999,899 | \$8,931,529         | \$7,067,676       | 1.79                        | 4.15                       | 28.97                            | 2.09                  | 3,509           | \$4,559.67             |
| 7            | 6            | Pregnancy without Delivery     | \$13,958,220 | \$10,725,899        | \$3,231,816       | 0.66                        | 3.18                       | 82.28                            | 5.49                  | 3,736           | \$3,736.14             |
| 6            | 7            | Respiratory Disord, NEC        | \$13,661,332 | \$5,559,608         | \$8,054,048       | 0.43                        | 3.74                       | 83.56                            | 9.64                  | 14,477          | \$943.66               |
| 8            | 8            | Spinal/Back Disord, Low Back   | \$13,010,290 | \$6,188,333         | \$6,800,385       | 0.73                        | 3.56                       | 571.36                           | 3.47                  | 20,577          | \$632.27               |
| 10           | 9            | Gastroint Disord, NEC          | \$11,733,028 | \$2,721,865         | \$8,996,491       | 1.01                        | 3.82                       | 138.76                           | 15.69                 | 19,467          | \$602.71               |
| 9            | 10           | Infections, NEC                | \$10,996,061 | \$9,997,580         | \$979,907         | 0.09                        | 3.25                       | 75.99                            | 2.46                  | 10,799          | \$1,018.25             |
| 12           | 11           | Arthropathies/Joint Disord NEC | \$10,827,916 | \$708,582           | \$10,060,855      | 0.25                        | 3.06                       | 564.61                           | 5.86                  | 31,727          | \$341.28               |
| 11           | 12           | Newborns, w/wo Complication    | \$10,710,071 | \$10,437,483        | \$272,499         | 9.79                        | 3.02                       | 7.66                             | 0.18                  | 1,604           | \$6,677.10             |
| 13           | 13           | Condition Rel to Tx - Med/Surg | \$10,050,056 | \$7,580,661         | \$2,437,060       | 1.56                        | 5.37                       | 6.76                             | 1.79                  | 2,634           | \$3,815.51             |
| 14           | 14           | Cardiac Arrhythmias            | \$8,421,845  | \$2,273,882         | \$6,147,602       | 0.74                        | 2.99                       | 34.26                            | 1.94                  | 4,161           | \$2,024.00             |
| 15           | 15           | Diabetes                       | \$7,851,093  | \$1,815,664         | \$6,026,753       | 1.59                        | 5.70                       | 237.90                           | 1.64                  | 21,341          | \$367.89               |
| 18           | 16           | Cerebrovascular Disease        | \$7,831,890  | \$5,910,428         | \$1,832,294       | 1.50                        | 7.19                       | 7.31                             | 1.47                  | 1,187           | \$6,598.05             |
| 17           | 17           | Spinal/Back Disord, Ex Low     | \$7,604,883  | \$2,118,268         | \$5,486,422       | 0.36                        | 4.04                       | 526.17                           | 2.85                  | 16,884          | \$450.42               |
| 16           | 18           | Cancer - Breast                | \$7,590,701  | \$366,942           | \$7,210,559       | 0.11                        | 3.29                       | 20.30                            | 0.02                  | 1,669           | \$4,548.05             |
| 20           | 19           | Renal Function Failure         | \$7,260,793  | \$1,608,719         | \$5,636,649       | 0.19                        | 5.52                       | 14.09                            | 0.70                  | 2,031           | \$3,574.98             |
| 21           | 20           | Neurological Disorders, NEC    | \$6,805,923  | \$3,486,165         | \$3,260,537       | 0.67                        | 9.03                       | 67.18                            | 1.25                  | 5,315           | \$1,280.51             |
| 22           | 21           | Cardiovasc Disord, NEC         | \$6,760,773  | \$1,232,649         | \$5,526,552       | 0.32                        | 6.21                       | 67.82                            | 8.89                  | 10,442          | \$647.46               |
| 19           | 22           | Hypertension, Essential        | \$6,254,147  | \$3,714,596         | \$2,530,555       | 0.92                        | 6.06                       | 267.24                           | 2.92                  | 30,368          | \$205.95               |
| 23           | 23           | Cholecystitis/Cholelithiasis   | \$5,734,495  | \$1,358,778         | \$4,375,718       | 0.55                        | 3.42                       | 3.98                             | 1.59                  | 1,054           | \$5,440.70             |
| 25           | 24           | Urinary Tract Calculus         | \$5,691,361  | \$521,354           | \$5,170,007       | 0.48                        | 2.72                       | 18.03                            | 5.35                  | 2,315           | \$2,458.47             |
| 24           | 25           | Infections - ENT Ex Otitis Med | \$5,598,412  | \$285,741           | \$5,310,310       | 0.18                        | 3.00                       | 624.34                           | 5.64                  | 62,195          | \$90.01                |

NOTE: Medical payments represent only the payments made for the specified condition.

#### <u>Utilization</u> (continued)

In Summary, the top clinical conditions represent more than 58.02% of total Paid Medical Claims for all clinical conditions.

| Summary   | Net Pay Med   | Net Pay IP<br>Acute | Net Pay OP<br>Med | Admits Per<br>1000 Acute | Days LOS<br>Admit Acute | Visits Per 1000<br>Office Med | Visits Per<br>1000 ER |
|---|---------------|---------------------|-------------------|--------------------------|-------------------------|-------------------------------|-----------------------|
| Top Clinical Conditions   | \$292,384,308 | \$105,451,931       | \$186,278,967     | 28.25                    | 4.31                    | 5,096.61                      | 91.94                 |
| All Clinical Conditions   | \$503,953,518 | \$168,771,308       | \$333,607,879     | 61.74                    | 4.74                    | 9,337.51                      | 194.16                |
| Top Clinical Conditions<br>as Pct of All Clinical<br>Conditions | 58.02%        | 62.48%              | 55.84%            | 45.76%                   | 90.87%                  | 54.58%                        | 47.35%                |

## **Claims Lag Analysis**

The following claims lag information is based on Incurred Medical Claims from Jan-Jun 2019.

| Plan                       | Number of<br>Medical Claims | Avg Days Lag<br>Per Claim | % Claims Paid<br>Within 30 Days | % Claims Paid<br>Within 60 Days | % Claims Paid<br>Within 90 Days |
|----------------------------|-----------------------------|---------------------------|---------------------------------|---------------------------------|---------------------------------|
| LivingWell CDHP            | 2,403,948                   | 17                        | 89.84%                          | 97.04%                          | 98.86%                          |
| LivingWell PPO             | 1,593,220                   | 17                        | 89.93%                          | 97.20%                          | 98.89%                          |
| Standard CDHP              | 101                         | 23                        | 84.38%                          | 96.88%                          | 96.88%                          |
| Standard PPO               | 163                         | 81                        | 52.63%                          | 63.16%                          | 78.95%                          |
| LW Limited High Deductible | 51,456                      | 26                        | 81.96%                          | 93.69%                          | 97.36%                          |
| LivingWell Basic CDHP      | 131,751                     | 18                        | 88.12%                          | 96.11%                          | 98.41%                          |
| Missing                    | 6,747                       | 26                        | 78.02%                          | 95.03%                          | 97.86%                          |
| All Plans                  | 4,187,386                   | 17                        | 89.65%                          | 97.00%                          | 98.82%                          |

<sup>\*</sup>Missing means the claims could not be tagged to a specific plan.

### Claims Lag Analysis (continued)

The following claims lag information is based on all claims (Medical and Pharmacy) incurred and paid during the most recent rolling year.

|               | Month Paid      |                 |                 |                 |                 |                 |  |
|---------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|--|
| Service Month | Oct 2018        | Nov 2018        | Dec 2018        | Jan 2019        | Feb 2019        | Mar 2019        |  |
| Jul 2018      | \$2,097,365.00  | \$1,711,791.24  | \$962,979.79    | \$1,508,789.44  | \$187,496.99    | \$17,852.76     |  |
| Aug 2018      | \$8,045,351.11  | \$3,919,146.06  | \$873,599.28    | \$518,802.14    | \$719,916.61    | \$837,718.97    |  |
| Sep 2018      | \$40,460,024.78 | \$11,677,094.40 | \$2,288,994.17  | \$818,807.14    | \$753,271.40    | \$518,293.98    |  |
| Oct 2018      | \$72,347,181.75 | \$53,155,866.00 | \$8,082,302.71  | \$1,643,083.57  | \$1,657,786.29  | \$1,138,199.42  |  |
| Nov 2018      | \$10,538.34     | \$77,164,703.88 | \$46,900,480.95 | \$8,965,304.34  | \$1,852,028.69  | \$1,615,434.24  |  |
| Dec 2018      | \$0.00          | \$10,401.09     | \$76,928,448.20 | \$51,700,608.51 | \$13,227,041.71 | \$3,694,204.09  |  |
| Jan 2019      | \$0.00          | \$0.00          | \$568.78        | \$51,851,021.54 | \$39,175,826.26 | \$15,108,254.80 |  |
| Feb 2019      | \$0.00          | \$0.00          | \$0.00          | \$20,228.75     | \$51,008,856.76 | \$44,691,723.21 |  |
| Mar 2019      | \$0.00          | \$0.00          | \$0.00          | \$0.00          | \$15,907.96     | \$68,939,867.91 |  |
| Apr 2019      | \$0.00          | \$0.00          | \$0.00          | \$0.00          | \$0.00          | \$6,585.26      |  |
| May 2019      | \$0.00          | \$0.00          | \$0.00          | \$0.00          | \$0.00          | \$0.00          |  |
| Jun 2019      | \$0.00          | \$0.00          | \$0.00          | \$0.00          | \$0.00          | \$0.00          |  |

|               | Month Paid      |                 |                 |                 |                 |                |  |
|---------------|-----------------|-----------------|-----------------|-----------------|-----------------|----------------|--|
| Service Month | Apr 2019        | May 2019        | Jun 2019        | Jul 2019        | Aug 2019        | Sep 2019       |  |
| Jul 2018      | (\$650,701.44)  | \$143,877.91    | (\$42,171.45)   | (\$146,972.42)  | \$64,686.50     | (\$94,881.81)  |  |
| Aug 2018      | \$499,614.08    | \$76,516.78     | (\$19,812.99)   | \$52,359.51     | (\$129,857.38)  | (\$38,581.22)  |  |
| Sep 2018      | \$410,274.34    | (\$79,808.30)   | \$210,676.22    | \$80,961.68     | (\$107.27)      | \$57,530.25    |  |
| Oct 2018      | \$378,929.97    | \$432,163.47    | \$175,386.43    | \$24,056.69     | (\$75,799.60)   | \$128,491.09   |  |
| Nov 2018      | \$309,508.40    | \$61,625.63     | \$135,145.88    | (\$14,518.82)   | (\$20,836.59)   | \$63,484.91    |  |
| Dec 2018      | \$1,362,686.65  | \$1,364,251.43  | \$194,021.78    | \$263,208.60    | \$43,829.53     | (\$472.83)     |  |
| Jan 2019      | \$3,246,904.67  | \$2,316,122.64  | \$721,655.19    | \$293,354.52    | (\$40,920.32)   | \$426,101.21   |  |
| Feb 2019      | \$7,547,688.20  | \$4,690,451.10  | \$874,090.42    | \$270,299.00    | \$418,115.73    | \$42,958.12    |  |
| Mar 2019      | \$38,528,255.81 | \$10,505,187.65 | \$3,027,146.59  | \$1,624,351.58  | \$900,347.00    | \$547,909.93   |  |
| Apr 2019      | \$66,335,195.60 | \$48,730,225.64 | \$9,020,037.28  | \$4,105,353.74  | \$1,199,718.23  | \$626,944.08   |  |
| May 2019      | \$4,550.42      | \$72,690,841.42 | \$42,189,689.54 | \$9,167,496.62  | \$3,829,575.10  | \$1,581,056.87 |  |
| Jun 2019      | \$0.00          | \$10,118.74     | \$71,444,622.28 | \$43,978,120.75 | \$12,433,756.06 | \$2,394,937.83 |  |

### Claims Distribution Based on Age/Gender

The following is based on Incurred Medical and Pharmacy Claims from Jan-Jun 2019.

|            |             | Female                |                       |             | Male                  |                       |
|------------|-------------|-----------------------|-----------------------|-------------|-----------------------|-----------------------|
| Age Group  | Members Avg | Net Pay Med and<br>Rx | Net Pay Per<br>Member | Members Avg | Net Pay Med and<br>Rx | Net Pay Per<br>Member |
| Ages < 1   | 1,063       | \$9,389,467.76        | \$8,835.76            | 1,143       | \$11,860,458.28       | \$10,379.63           |
| Ages 1-4   | 5,070       | \$6,297,372.82        | \$1,242.13            | 5,454       | \$7,007,659.20        | \$1,284.91            |
| Ages 5-9   | 7,671       | \$6,909,836.24        | \$900.81              | 8,182       | \$7,580,218.28        | \$926.47              |
| Ages 10-14 | 9,270       | \$9,414,014.70        | \$1,015.57            | 9,560       | \$9,779,675.07        | \$1,023.01            |
| Ages 15-17 | 5,985       | \$8,864,496.12        | \$1,481.04            | 6,153       | \$8,989,442.26        | \$1,461.10            |
| Ages 18-19 | 3,975       | \$6,879,842.65        | \$1,730.78            | 4,150       | \$3,849,121.37        | \$927.54              |
| Ages 20-24 | 9,988       | \$15,623,934.75       | \$1,564.32            | 9,266       | \$8,352,602.21        | \$901.39              |
| Ages 25-29 | 8,325       | \$15,504,011.63       | \$1,862.34            | 4,953       | \$4,737,111.74        | \$956.41              |
| Ages 30-34 | 9,021       | \$23,200,734.58       | \$2,571.91            | 5,211       | \$6,671,760.67        | \$1,280.32            |
| Ages 35-39 | 11,440      | \$27,414,370.41       | \$2,396.43            | 6,579       | \$9,370,544.21        | \$1,424.28            |
| Ages 40-44 | 12,187      | \$34,523,198.17       | \$2,832.91            | 7,385       | \$14,037,977.85       | \$1,900.83            |
| Ages 45-49 | 14,438      | \$45,154,082.39       | \$3,127.52            | 8,991       | \$25,363,941.71       | \$2,821.09            |
| Ages 50-54 | 15,041      | \$56,693,375.18       | \$3,769.34            | 9,663       | \$35,658,251.00       | \$3,690.06            |
| Ages 55-59 | 17,375      | \$74,289,209.03       | \$4,275.72            | 10,827      | \$48,667,586.00       | \$4,494.88            |
| Ages 60-64 | 19,490      | \$96,767,487.33       | \$4,965.02            | 11,831      | \$66,316,454.02       | \$5,605.31            |
| Ages 65-74 | 2,530       | \$14,860,868.11       | \$5,874.63            | 2,071       | \$14,487,974.98       | \$6,994.52            |
| Ages 75-84 | 164         | \$932,955.28          | \$5,688.75            | 162         | \$1,031,077.61        | \$6,351.61            |
| Ages 85+   | 3           | \$2,126.58            | \$671.55              | 6           | \$17,860.28           | \$3,247.32            |
| Total      | 153,033     | \$452,721,383.73      | \$2,958.33            | 111,587     | \$283,779,716.74      | \$2,543.13            |

#### **Allowed Amount Distribution by Member Count**

The following table shows the distribution of members for whom the amounts of charges within the specified ranges were allowed. The data appears for the years of 2014—2018 and year to date for 2019.

| Allowed Amount              | 2014    | 2015    | 2016    | 2017    | 2018    | 2019    |
|-----------------------------|---------|---------|---------|---------|---------|---------|
| less than 0.00              | 22      | 4       | 2       | 1       | 4       | 2       |
| \$0.00 - \$499.99           | 66,180  | 72,760  | 72,608  | 71,240  | 70,023  | 94,746  |
| \$500.00 - \$999.99         | 39,137  | 39,862  | 40,982  | 41,544  | 42,863  | 40,498  |
| \$1,000.00 - \$1,999.99     | 43,065  | 41,247  | 40,963  | 42,083  | 43,441  | 35,667  |
| \$2,000.00 - \$4,999.99     | 51,911  | 49,217  | 48,716  | 49,660  | 49,987  | 34,134  |
| \$5,000.00 - \$9,999.99     | 29,515  | 26,834  | 27,302  | 26,767  | 27,305  | 16,295  |
| \$10,000.00 - \$14,999.99   | 12,825  | 11,369  | 11,647  | 12,091  | 12,426  | 6,585   |
| \$15,000.00 - \$19,999.99   | 6,755   | 5,605   | 6,152   | 6,388   | 6,802   | 3,276   |
| \$20,000.00 - \$29,999.99   | 6,374   | 5,612   | 5,909   | 6,222   | 6,822   | 3,386   |
| \$30,000.00 - \$49,999.99   | 5,272   | 4,475   | 4,841   | 5,050   | 5,369   | 2,967   |
| \$50,000.00 - \$74,999.99   | 2,520   | 2,225   | 2,347   | 2,672   | 2,779   | 1,215   |
| \$75,000.00 - \$99,999.99   | 1,037   | 944     | 1,115   | 1,202   | 1,330   | 491     |
| \$100,000.00 - \$149,999.99 | 846     | 777     | 886     | 956     | 1,043   | 419     |
| \$150,000.00 - \$199,999.99 | 344     | 320     | 330     | 370     | 442     | 145     |
| \$200,000.00 - \$249,999.99 | 179     | 148     | 174     | 169     | 210     | 70      |
| over \$249,999.99           | 326     | 231     | 252     | 289     | 314     | 108     |
| Total                       | 266,308 | 261,630 | 264,226 | 266,704 | 271,160 | 240,004 |

## **Summary of Enrollment and Claims**

The following provides a summary of members, Incurred Medical Claims and Incurred Pharmacy Claims for the most recent rolling year.

| Time Period | Members | Net Pay Med<br>and Rx | Net Pay Med      | Net Pay Rx      | Claims Paid | Claims Paid<br>Med | Scripts Rx |
|-------------|---------|-----------------------|------------------|-----------------|-------------|--------------------|------------|
| Jul 2018    | 264,248 | \$131,108,099.65      | \$93,119,242.78  | \$37,988,856.87 | 672,995     | 303,360            | 361,842    |
| Aug 2018    | 255,030 | \$129,992,106.14      | \$91,857,160.77  | \$38,134,945.37 | 682,472     | 303,944            | 370,723    |
| Sep 2018    | 257,736 | \$121,688,139.19      | \$84,990,215.35  | \$36,697,923.84 | 632,166     | 267,840            | 356,996    |
| Oct 2018    | 261,899 | \$139,097,575.16      | \$97,795,496.21  | \$41,302,078.95 | 748,966     | 335,371            | 405,739    |
| Nov 2018    | 262,247 | \$137,042,899.85      | \$96,546,350.65  | \$40,496,549.20 | 702,693     | 307,376            | 387,225    |
| Dec 2018    | 262,116 | \$148,788,228.76      | \$106,546,503.34 | \$42,241,725.42 | 698,054     | 296,329            | 394,165    |
| Jan 2019    | 265,184 | \$113,098,889.29      | \$76,581,760.59  | \$36,517,128.70 | 711,992     | 316,255            | 386,916    |
| Mar 2019    | 265,692 | \$124,088,974.43      | \$84,334,765.41  | \$39,754,209.02 | 683,098     | 301,012            | 374,318    |
| Feb 2019    | 264,795 | \$109,564,411.29      | \$74,116,564.56  | \$35,447,846.73 | 649,734     | 291,764            | 349,345    |
| Apr 2019    | 264,179 | \$130,024,059.83      | \$89,212,543.65  | \$40,811,516.18 | 666,528     | 300,727            | 357,626    |
| May 2019    | 264,144 | \$129,463,209.97      | \$88,235,156.74  | \$41,228,053.23 | 668,573     | 296,020            | 364,675    |
| Jun 2019    | 263,724 | \$130,261,555.66      | \$91,472,726.56  | \$38,788,829.10 | 625,454     | 283,151            | 334,679    |

NOTE: Includes run out data from all Carriers

The following illustrates the change in incurred claims (includes Medical and Pharmacy) by rolling year.

| Time Period         | Members | Total Medical and Rx Claims | Total Medical Claims | Total Rx Claims |
|---------------------|---------|-----------------------------|----------------------|-----------------|
| Jul 2018 - Jun 2019 | 262,583 | \$1,553,793,121             | \$1,084,113,462      | \$469,679,659   |
| Jul 2017 - Jun 2018 | 264,401 | \$1,425,540,603             | \$1,014,828,752      | \$410,711,851   |
| % Change (Roll Yrs) | -0.69%  | 9.00%                       | 6.83%                | 14.36%          |

#### Appendix A

The Department of Employee Insurance (DEI) is pleased to provide an analysis of the Kentucky Employees' Health Plan for members of the Kentucky Group Health Insurance Board (KGHIB).

It is the Department's intent to update this information on a monthly basis in an effort to provide current information about Kentucky's Health Insurance Program.

This report is compiled using Advantage Suite, which is DEI's health insurance information management system. IBM Watson Health warehouses enrollment and claims data on behalf of the KEHP. Enrollment data is provided by DEI while claims data is provided by KEHP's Medical and Pharmacy administrators

Claims information may be analyzed by either "incurred" or "paid" dates. "Incurred" reports specify paid amounts for claims that were incurred in a specified timeframe. Due to the lag time in submittal and payment of claims, historical reports that are based on incurred claims may change significantly with each new database update since additional incurred claims will be added. "Paid" claims reports specify the paid amount for claims regardless of when the claims may have been incurred. Unless otherwise specified, data contained in this report are based on "incurred" claims.

Enrollment in the KEHP changes on a daily basis due to a variety of reasons such as: new hires, adding and dropping dependents, marriage, divorce, Medicare eligibility, etc. Therefore, Advantage Suite is dealing with a fluid enrollment base. Also, each carrier processes claims slightly differently. During 2018, Advantage Suite processed enrollment information for a total of 271,060 members as well as 8,085,632 claims (3,552,632 Medical claims and 4,533,000 prescriptions) from different carriers. When dealing with such large numbers it is impossible to tag every claim to a corresponding group, carrier, service type, etc. While the tagging rate for the KEHP data exceeds 99%, you may still see information on reports stated as "~Missing". This indicates any enrollment or claims that could not be "tagged" by Advantage Suite.

#### **Appendix B—Definitions**

- *Allowed Amount* is the amount of submitted charges eligible for payment for all claims. It is the amount eligible after applying pricing guidelines, but before deducting third party, co-payment, coinsurance, or deductible amounts.
- Carrier refers to claims listed by carrier. (Please note that CVS data is designated as Anthem).
- **Days Supply** is the number of days for which drugs were supplied for prescriptions filled. It represents the number of days of drug therapy covered by a prescription.
- *Employee* represents an individual eligible to participate in KEHP as a retiree, or by being employed by one of the agencies that participate with KEHP (example: state employee, school board, quasi agency, etc.). Employee may also be referred to as "planholder" or "contracts". Please note that Advantage Suite deals with Cross-Reference plans uniquely. Although there are in fact two "employees" Advantage Suite can only designate the planholder as an employee. Therefore, the Cross-Reference spouse is considered a dependent and all claims and utilization data related to that spouse is counted as a "member".
- *Generic Efficiency* means the number of prescriptions that are filled with a generic product as a percentage of the total number of prescriptions where a generic is available.
- *Group* is Kentucky Retirement System (KRS), Kentucky Teachers' Retirement System (TRS), State Employees, School Boards, or Other (includes: COBRA, Health Departments, KCTCS, and Quasi/Local Governments).
- Incurred Claims refer to paid amounts for claims that were incurred in a specified timeframe.
- *IP* refers inpatient procedures and/or claims.
- LOS refers to length of stay of an acute admission.
- *Mail Order* is computed as any script filled with a "days supply" of more than 30 days, regardless of the physical location where the prescription was filled.
- *Member* includes all employees plus any dependents that are covered through the KEHP. Members may also be referred to as "covered lives".
- *Member Cost per Script* is the average net amount paid per prescription filled per member (Net Pay Rx/Members).
- *Net Payment* is the net amount paid for all claims. It represents the amount after all pricing guidelines have been applied, and all third party, co-payment, coinsurance, and deductible amounts have been subtracted.
- *OOP* is the amount paid out-of-pocket by the member for facility, professional, and prescription drug services. This generally includes coinsurance, co-payment, and deductible amounts.
- *OP* refers to outpatient procedures and/or claims.
- *OP Rad* refers to outpatient radiology claims an/or patients.
- Paid Claims specify the paid amount for claims regardless of when the claims may have been incurred.
- Patient Cost per Script is the average net amount paid per prescription filled per patient (Net Pay Rx/Patients).
- Patients is the unique count of members who received facility, professional, or pharmacy services.

#### Appendix B—Definitions (continued)

- Plan is CW Standard PPO, CW Capitol Choice, CW Optimum PPO, CW Maximum Choice, Standard PPO, Standard CDHP, LivingWell PPO and LivingWell CDHP.
   Rent SGovt refers to recent State Government benchmarks.
- **Rent US** refers to recent US national benchmarks.
- Retail is computed as any script filled with a "days supply" of 30 days or less, regardless of the physical location where the prescription was filled.